

# Lucas de Sousa Oliveira

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## Professional Summary

Technical Project Manager with **5+ years of experience** leading delivery for **international, fully remote teams** in enterprise and consultancy environments. Strong background in **Agile project management**, cross-team coordination, dependency management, and delivery predictability.

Experienced in **planning, executing, and tracking complex initiatives** across multiple teams, managing **scope, risks, dependencies, and stakeholders**, while ensuring alignment with business objectives and delivery commitments. Data-driven and execution-focused, with hands-on experience using metrics and tooling to support decision-making and delivery transparency.

## Core Skills

- Project Planning & Delivery Management
- Agile Project Management (Scrum, SAFe 6.0, Kanban)
- Cross-Team & Dependency Management
- Risk, Scope & Timeline Management
- Stakeholder & Executive Communication
- Vendor & Third-Party Coordination
- Distributed & Remote Teams
- Delivery Metrics & Reporting (Cycle Time, Lead Time, CFD, PI)
- Jira & Confluence

## Professional Experience

### At LS Agileworks as Technical Project Manager,

*from Jul 2024 – Present | Full-time*

- Managed delivery for **2 global cross-functional teams** (Frontend, Backend, QA, DevOps), coordinating planning, execution, and tracking across multiple time zones.
- Supported **project planning and roadmap execution** in a SAFe environment, including dependency management and cross-team alignment.
- Worked closely with stakeholders and vendors to align **scope, priorities, and delivery timelines** with strategic business objectives.
- Facilitated planning sessions, reviews, and alignment meetings to ensure delivery commitments were clearly defined and tracked.
- Monitored **delivery risks and bottlenecks** using flow metrics (Cycle Time, Lead Time, CFD, PI predictability), proactively addressing impediments impacting delivery.
- Improved delivery transparency through structured reporting and metrics-driven discussions with stakeholders.

### At Avenue Code as Scrum Master,

*from Sep 2019 – Jul 2024 | Full-time*

- Led delivery for **2 Agile teams** supporting international clients, managing planning, execution, and tracking of short- and long-term initiatives.
- Coordinated **scope, priorities, and dependencies** across teams to ensure predictable delivery outcomes.

- Reduced **lead time by 10%** through process improvements and Jira automation initiatives.
- Designed and implemented **automation solutions** (chatbot alerts, Jira validations) to reduce operational risk, improve flow, and increase delivery efficiency.
- Built a chatbot integration that reduced ticket waiting time by **over 50%** by proactively alerting owners about blocked items.
- Automated Jira field validation, eliminating backlog inconsistencies and saving approximately **3 hours per week** of manual follow-up.
- Partnered with Product Owners and stakeholders to improve backlog readiness, planning quality, and delivery predictability.
- Actively identified and mitigated delivery risks while coaching teams toward **higher performance and execution consistency**.

## Education

Graduated in UNIBH as Electrical Engineer in Jul 2019

## Certifications

1. **SAFe 6.0 Agilist** (2024)
2. **Professional Scrum Master I (PSM I)** (2022)

## Languages

Portuguese (Native)

English (Fluent)